## **League of Oregon Cities**

### JOB DESCRIPTION

Position Title: Administrative Assistant- Events Date: June 2022

Department: Member and Administrative Services

Accountable to: Events Operations Manager

Supervision Exercised: None

Classification Status: Non-Exempt / Regular Full Time / Grade 10

#### **Primary Objectives of the Position**

Assists the Member and Administrative Services Department, under the supervision of the Events Operations Manager, by providing administrative support to the Department and LOC's various committees and caucuses. Administrative tasks are intended to assist in the coordination of LOC programs, events, information, correspondence, schedules and data.

#### **Essential Functions of the Position**

- Assists with the LOC's annual data collection efforts, such as membership drives and city updates;
   assists in development of procedures/processes that ensure accuracy and timeliness of data entry.
- Assists in maintaining, updating, entering, and ensuring the integrity of the data in the LOC's member database system. Performs data cleaning tasks as scheduled; facilitates database system updates; creates queries, reports, and lists; and performs other related functions.
- Provides general administrative support to a wide range of events, conferences and trainings which
  includes but is not limited to: building and maintaining event registrations, tracking registrations
  and troubleshooting issues, creating forms, help attendees with registration, process and mail
  invoices, make room reservations, communicate with attendees, order catering, create attendee
  lists, sign-in sheets and name badges, prepare and print materials, create survey to send to all
  attendees.
- Supports the LOC's Small Cities program. This includes but is not limited to: building and
  maintaining training registrations, tracking registrations and troubleshooting issues, creating forms,
  helping attendees with registration, processing and mailing invoices, creating attendee lists, signin sheets and name badges, preparing and printing materials, and creating survey to send to all
  attendees.
- Provides administrative support for LOC committees; schedules meetings, prepares meeting packets, conducts research, takes minutes, and performs other related administrative tasks.
- Provides administrative support for the LOC Board of Directors and LOC Foundation; schedules
  meetings, prepares meeting packets, conducts research, takes minutes, and performs other related
  administrative tasks.
- Provides general office support including copying, collating, filing, monitoring equipment, etc.
- Maintains cooperative working relationships with staff, clients, other organizations, and the public.
- Follows all safety rules and rules for work areas.
- Demonstrates professionalism in communications, work habits, and attire; commitment to customer service and growth of the organization; a positive attitude; and regular office attendance.
- Performs other related duties as assigned.

#### **Screening Criteria**

High School Diploma or equivalent

**AND** 

One year of general office and customer service experience.

OR

Any equivalent combination of education, training, and/or work experience that would likely provide the knowledge skills, and abilities to successfully perform the essential functions of the position.

#### **Necessary Special Requirements**

• Possession of a valid driver license accepted in the state of Oregon, proof of acceptable driving record, and an insured and reliable vehicle.

#### Knowledge, Skills, and Abilities

- Ability to communicate in oral and written form.
- Excellent interpersonal skills and ability to communicate with internal staff, government officials, stakeholders, and the public.
- Ability to identify and determine priorities among competing demands.
- Knowledge of general office procedures.
- Skill in the use of standard office equipment and web-based applications.
- Knowledge and skill in the use of Microsoft Office Suite, especially Word, Excel and PowerPoint, at an intermediate level or above.
- Working knowledge of back-end website maintenance tasks/functions (or the ability to learn quickly)
- Ability to learn LOC's member database system.
- Solid organizational skills, with a high level of attention to detail to ensure accuracy.

#### Desirable Experience and Training

- Knowledge of Adobe Suite.
- Knowledge of iMIS database; LOC's member database system.
- Knowledge of local government, particularly cities.

June 2022

# Physical Requirements/Work Conditions General Office Worker

## **Frequency Definitions:**

**(N)** Never: Not required and not done on the job.

(R) Rare: May be required on a very infrequent basis; less than 1% work shift; may occur 1-5

times/minutes per shift.

(O) Occasional: Occurs between 1% – 33% of an 8-hour work shift; total of up to 2.5 hours per 8-hour shift. (F) Frequent: Occurs between 34% - 66% of an 8-hour work shift; total of between 2.6 hours to 5.0 hours

per 8-hour shift.

(C) Continuous: Occurs between 67% to 100% of an 8-hour shift; total of between 5.1 hours to 8.0 hours per

8-hour shift.

VVO	WORKING CONDITIONS									
Are there particular working conditions associated with this position which should be noted? Check or list below, indicating frequency for each condition (N, R, O, F, C – refer to Frequency Definitions										
above):										
N	R	0	F	С	Condition	Comments/Detail (if applicable)				
				$\boxtimes$	Indoors					
	$\boxtimes$				Outdoors					
		$\boxtimes$			Extended work hours					
$\boxtimes$					Travel to multiple worksites					
		$\boxtimes$			Low background noise					
	$\boxtimes$				Moderate background noise					
$\boxtimes$					High background noise					
$\boxtimes$					Fumes/odors					
$\boxtimes$					Dust					
$\boxtimes$					Varied/extreme temperatures					
$\boxtimes$					Cramped workspace					
$\boxtimes$					Exposure to hazardous					
					materials					
$\boxtimes$					Personal protective equip.					
					required					
					Other (specify)					
MATERIALS AND EQUIPMENT USED										
Are there particular materials and/or equipment used with this position which should be noted? Check										
or list below, indicating frequency for each condition (N, R, O, F, C – refer to Frequency Definitions										
above):										
N	R	0	F	С	Condition	Comments/Detail				
			$\boxtimes$		Computer					
			$\boxtimes$		Mouse/Trackball					
	$\boxtimes$				Ten Key/Calculator					
		$\boxtimes$			Copier					
		$\boxtimes$			Fax Machine					
			$\boxtimes$		E-mail					

			$\boxtimes$		Telephone						
$\boxtimes$					Hand Tools						
	$\boxtimes$				Automobile (company ⊠						
					personal ⊠)						
Ш	Ш	<u>Ц</u>	Ш	<u> Ц</u>	Other (specify)						
PHYSICAL DEMANDS											
Are there particular physical demands associated with this position? Check or list below, indicating											
		-			dition (N, R, O, F, C – refer to Frequ						
N	R	0	F	С	Physical Demand	Description (if O, F, or C checked)					
					Standing						
					Walking						
					Sitting						
					Driving	Travel to/from training locations					
					Lifting/Lowering (Max: 50 Avg. 25	5					
	$\boxtimes$				lbs.) with assistive equipment?						
					Yes No						
	$\boxtimes$	П	П	П	Carrying (Max: 20 Avg. 5 lbs.)						
Ħ		Ħ	$\overline{\Box}$	Ħ	Pushing (Max: 50 Avg. 25 lbs.)						
Ħ		Ħ	一	Ħ	Pulling (Max: 50 Avg. 25 lbs.)						
Ħ		Ħ	Ħ	Ħ	Climbing (Max height: 18")						
$\overline{\Box}$		$\overline{\Box}$	$\overline{\Box}$	Ħ	Stairs						
一		一一	$\overline{\Box}$	Ħ	Balancing						
	$\boxtimes$				Stooping						
					Twisting						
	$\boxtimes$				Kneeling						
	$\boxtimes$				Crouching						
	$\boxtimes$				Crawling						
	$\boxtimes$				Reaching overhead						
	$\boxtimes$				Reaching shoulder level						
			$\boxtimes$		Handling						
			$\boxtimes$		Pinching						
			$\boxtimes$		Grasping						
			$\boxtimes$		Wrist motion						
			$\boxtimes$		Speaking						
			$\boxtimes$		Hearing						
				$\boxtimes$	Seeing						
			$\boxtimes$		Writing						
	$\boxtimes$				Depth Perception						
		$\boxtimes$			Color Vision						
					Other (specify)						
					Other (specify)						