



City-County Coordination in Homelessness Response: Washington County Case Study

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Agenda

- Overview of homeless services available in Beaverton/Washington County
- Case study: The Beaverton Shelter
- Beaverton's efforts to address and respond to homelessness
- Coordination with Washington County: The City Liaison Program, other initiatives, and best practices
- Q+A



Overview

Beaverton

- Receives federal and voter-approved funds to coordinate a response
- Oversees City-funded programs, contracts that enhance services and support access
- Liaison to Washington County and other external partners
- Problem Solving Team, Shelter Team and Call By Name Committee

Washington County

- Receives federal, state and voter-approved funds to create a community where everyone has a home and the supports needed to thrive
- Serves as the Public Housing Authority and Continuum of Care
- Administers 5,000+ rental vouchers, funds > 400 shelter units, builds/owns/operates hundreds of affordable homes, and funds supportive services with 20+ partnerships



The Beaverton Shelter: A Case Study



Mural inside the shelter, a nod to the trauma informed elements of the shelter (trees/natural lighting)

- City purchased a former mattress store (12,000 sqf) to create a 60-bed congregate shelter using trauma informed design
- Capital funding included \$4.8 million in regional SHS funds and \$9 million in state/federal funds (ARPA), and ETO incentives
- County ran RFP to select operator, Open Door Housing Works, and provides ongoing operations funding with SHS
- City, County, Operator collaboration to create a **Good Neighbor Agreement** with community

Beaverton Year-Round Shelter

Energy-efficient and renewable energy features:

- Efficient building envelope and lighting/daylighting
- Variable Refrigerant Flow (VRF) system with heat recovery and high efficiency Dedicated Outside Air System (DOAS)
- Hot water served from an air-source heat pump system
- Energy Star appliances
- Solar PV array

Incentives:

- Early design assistance with solar add-on
- Technical assistance for energy modeling
- Modeled savings installation
- Solar development assistance
- Solar installation

\$46,200 in Energy Trust cash incentives

\$16,900 in estimated annual energy cost savings

78,300 annual kWh savings

20.4 kW solar capacity

25,800 annual kWh generated



Whole Building project

City Initiatives to Address Homelessness

Responding to Local Needs

- Beaverton Mountain Bike Team
- Safe Parking Program
- Community Resources Specialist at Beaverton Central Library
- Other City Initiatives supporting homelessness response
- City Coordination Teams

Collaboration on a Regional System of Care

- Beaverton Shelter (previous example)
- Access center siting
- Connecting with Washington County, who leads our local homeless services system of care, through the Supportive Housing Services (SHS) City Liaison work
- Severe weather shelter response
- Countywide Time, Place, Manner coordination

This work is supported by the Community Services and Homelessness Program (SHS funds Program Manager and City General Fund supports Program Specialist).

Beaverton Police Mountain Bike Team

- 4 full time officers; 1 sergeant
- 20 BPD members are trained in bicycle patrol
- Special Event Patrol
- Specialize in Livability
- Respond with empathy
- Refer people to resources for housing, addiction treatment, mental health needs, employment
- Utilize creative alternatives to enforcement
- Works closely with outreach workers and local non-profits



Safe Parking

Safe, legal place to park for people living in vehicles (families and individuals).

Just Compassion of East Washington County provides oversight and support to participants

30-day probationary period; up to 120 days

Program is 5 years old with 5 locations (1 public, 4 private) and has served 240 people

Each location: 3 parking spots, port-a-potties, handwashing station, storage pods, garbage removal

100% funded by City's General Fund



Beaverton Library Outreach

Library Monitor

- Full-time City employee
- Assists all community members in or near library 5 days/week
- Connects community members to Community Resource Specialists, housing programs, outreach workers, mental health resources, and others

Project Homeless Connect's Community Resource Specialists

- City-funded, provides 7 days/week support with 2 FTE
- 295 visits from 165 people in August 2025 alone:
 - 75% needed housing support
 - 65% supported with food or transportation
 - 61% already engaged in homeless services system



Other City Initiatives supporting homelessness response

Social Services Funding Committee

- Focuses on a broad area of issues: homeless/housing, education, immigrant support, healthcare, hunger
- Funded 81 organizations since 2014 with >\$2.8 million, over 385 applications reviewed

Police Victim Services Team

- Supports victims/survivors who often face housing instability with:
 - Emergency Lodging/Referrals to Housing
 - Food, household, and hygiene supplies and resources (including phones)
 - Diapers/Wipes, Car Seats/Boosters
 - Pet Food, Pet Supplies
 - Bus Passes, Fuel Assistance
 - Ring Cameras, Other Safety Related Items

City Coordination Teams

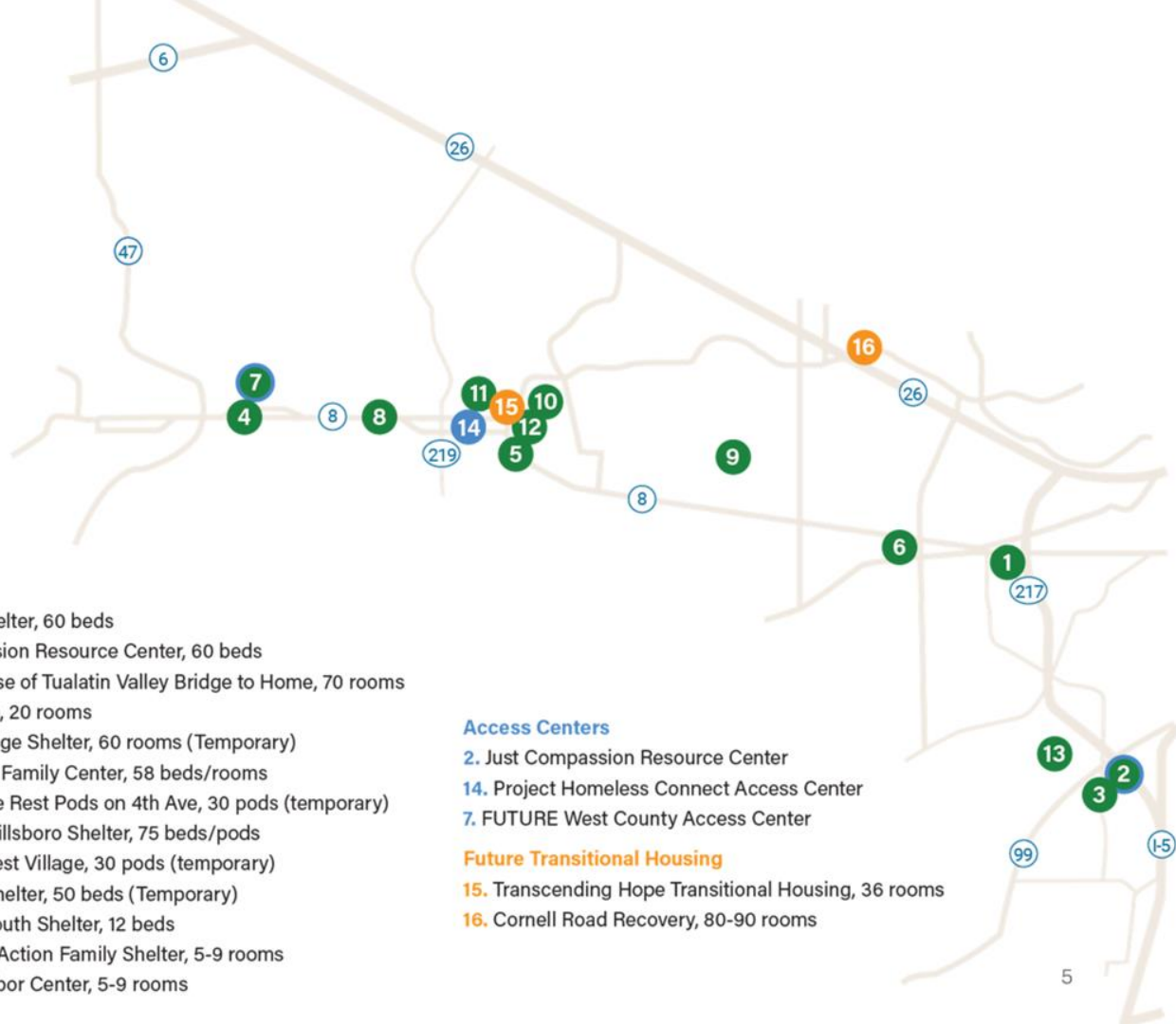
Beaverton Problem Solving Team

- Strategize on issues focused on livability
- Troubleshoot issues that don't have a traditional home in City government
- Building City policy on emerging issues
- Members include: Police Department, City Attorney, City Prosecutor, Library Director/Assistant Director, Assistant City Manager, and Community Services and Homelessness Program Manager (me!)

Call by Name Team

- Collaborate on issues and bolster relationships
- Case conferencing and sharing information
- Members include: Police Department, Library staff, non-profits working in Beaverton

Washington County Homeless Services Map



City Liaisons

- Beaverton
- Hillsboro
- South County (Tigard, Tualatin, Sherwood)

Shelters

1. Beaverton Shelter, 60 beds
2. Just Compassion Resource Center, 60 beds
3. Family Promise of Tualatin Valley Bridge to Home, 70 rooms
4. Casa Amparo, 20 rooms
5. Hillsboro Bridge Shelter, 60 rooms (Temporary)
6. Veterans and Family Center, 58 beds/rooms
7. Cornelius Safe Rest Pods on 4th Ave, 30 pods (temporary)
8. Year-round Hillsboro Shelter, 75 beds/pods
9. Aloha Safe Rest Village, 30 pods (temporary)
10. Cloverleaf Shelter, 50 beds (Temporary)
11. Safe Place Youth Shelter, 12 beds
12. Community Action Family Shelter, 5-9 rooms
13. Good Neighbor Center, 5-9 rooms

Access Centers

2. Just Compassion Resource Center
14. Project Homeless Connect Access Center
7. FUTURE West County Access Center

Future Transitional Housing

15. Transcending Hope Transitional Housing, 36 rooms
16. Cornell Road Recovery, 80-90 rooms

Time, Place, Manner (TPM) Coordination



- County Administrative Office convenes cities and special districts to discuss policies and needs of the homeless services system
- County programming supports TPM
 - Street outreach teams help connect with people, geographically assigned
 - Access centers open 7 AM – 7 PM to ensure people have a place to go
 - Shelters have emergency bed capacity for law enforcement

Street outreach teams build relationships with law enforcement and people experience homelessness to help manage our response to livability issues by providing resources

Inclement Weather Response

Relief with cooling/warning centers

- City opens library for longer hours (does not require county activation)
- County mobilize street outreach teams
- Access centers operate 7 AM - 7 PM everyday

Severe weather shelter

- County mobilizes overnight shelter based on set policy (activated 22 nights FY 24/25)
- City offers Beaverton Community Center as a site, County funds service provider to operate
- Cities help promote overnight shelter and work with street outreach teams



What's next? Beaverton Access Center!

- At Council direction, city staff conducted community outreach for siting guidelines (11 community groups engaged)
- City staff developed map with legend establishing siting guidelines
- This fall staff will return to City Council with updated siting guidelines
- 2026 - county will release Notice of Funding Offering (NOFO) to award a third party to acquire/rehab/develop the future site

Finding a location

Funding

- County set aside \$5 million for development using Supportive Housing Services (SHS) revenue
- Services will also be funded with SHS

- County will contract with service provider
- Open 7 days a week from 7 AM - 7 PM to address food, hygiene, and other basic needs, as well as inclement weather shelter capacity during declared events

Operation

City-County Coordination



[Supportive Housing Services \(SHS\) Built Infrastructure Tour](#) with government & non-profit leaders in the field, pictured here at Just Compassion's Tigard shelter and access center

- HB 3644 - the statewide shelter program requires regional coordination!
- Successful strategies to foster collaboration
 - MOUs
 - IGAs
 - Even if informal, write down your understands so they become shared!
- Washington County as a case study
 - Severe weather shelter
 - City Liaison program
 - Beaverton Shelter and soon-to-open Hillsboro shelter

Leveraging Your Local Homeless Services System

- Cities have limited resources to address homelessness - partnerships are key!
- Federal requirements of CoCs and state requirements of regional coordinators; big tent to bring non-homeless services partners to be part of the solution
- Homeless services resources:
 - Continuum of Care (Federal, infrastructure of the system of care)
 - Other federal funds (Emergency Solutions Grant, CSBG/CDBG)
 - State funds (Counties or Community Action Agencies)
 - Local dollars (Metro region - counties deliver Supportive Housing Services Measure revenue)



Questions?



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